



Schedule at a Glance

Thursday, April 10, 2025 – starting at 9am

Pre-Conference Workshops (3 hours each) – these sessions are an additional fee

Getting Started with Baldrige

Michael Garner, Momentum

Janelle Rauchman, River's Edge Hospital

Continuing the Journey to Excellence: Advanced Baldrige Techniques

Dr. JoAnn Sternke, Leader Excellence, LLC

Karen Kiel-Rosser, Mary Greeley Medical Center

Reducing Stress; Preventing Burnout; Improving Performance

Shannon Murphy, BrainSkills@Work

Lunch included with
Pre-Conference
Workshops

Thursday, April 10, 2025 – starting at 1pm

Main Conference

Opening Keynote

Reconnecting in a Disconnected World

Dr. Janel Anderson

Breakout Sessions (1 hour each)

Improving Retention, Increasing Engagement

Jackie Kimmet, River's Edge Hospital

Hannah Covey, South Dakota Department of Transportation

Cool Tools: Exploring 6 Practical Continuous Improvement Tools

Gary Floss, Marvin Windows

Angie Scanlon, General Mills

Michelle Lauke, Ortho Molecular

Refreshment breaks
provided for all Thursday
conference attendees.

Understanding, Embracing & Leveraging Artificial Intelligence

Gary Hintermeister, IBM

Empower, Engage, Excel: Transforming Your Workplace Culture

Kim Eschebauch, Lakeland Care

Reverse Shark Tank: Exploring New Solutions for Old Problems

Managing a Changing Workforce, *Jay Stroebel, City of Brooklyn Park*

Navigating Staffing & Succession Challenges, *Penny Bellville, Mary Greeley Medical Center*

Strategic Planning *Cory Mitchell, University of Wisconsin – Stout*

The Long Game: Best Practices in Building an Inclusive Culture

Elizabeth Glidden, Minnesota Housing Partnership

Rebecca Olson, City of Roseville

John Choi, Ramsey County

Watch for more exciting speakers to
be added in the future!

Networking Reception

Join us for a networking reception with hor d'oeuvres, live music and cash bar starting at 5pm.



Schedule at a Glance

Friday, April 11, 2025 – starting at 8am
Main Conference

Plenary Keynotes

2024 Baldrige Award Recipients – Reaching the Top: Achieving Excellence, Building Resilience

Cindy Milrany, Freese & Nichols

Rob Kleiner, Northeast Delta Dental

Amber Wilson, Chickasaw Nation Department of Health

Breakout Sessions (1 hour each)

Rumble Skills: Improving Leadership by Improving Communication

Holly O'Hanlon, The Daring Venture

Molly Collin Peterson, The Daring Venture

Improving Community Performance

Stephanie Norling, Communities of Excellence 2026

Katie Baier, Region 5 Community Bridgemakers

Valuing People: A Panel Discussion

Michelle Murray, Nexus Family Healing

Tom Henry, Episcopal Homes

Increasing Team Resilience

Rebecca Sanchez, Nimble Up

Learning Drivers of Excellence: The Benefits of Becoming a Baldrige Evaluator/Examiner

Karen Kiel Rosser, Mary Greeley Medical Center

Dan Maus, General Mills

Best Practices in Strategic Planning

Speaker Pending

Intensive Breakout Session (2 hours)

Achieving Performance Excellence: Exploring Best Practices with Baldrige Award Recipients

Cindy Milrany, Freese & Nichols

Rob Kleiner, Northeast Delta Dental

Amber Wilson, Chickasaw Nation Department of Health

Closing Keynote

Transform Your Next 30 Days: Achieve Success in Work, Relationships & Life

Antonio Neves

Breakfast, lunch and refreshment breaks for all Friday attendees.

Watch for more exciting speakers to be added in the future.